

emmi[®]PET



OPERATING MANUAL

emmi[®]PET NEO



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ULTRASONIC

emmi®-pet NEO - The new generation for improved cleaning

Welcome and congratulations on your new generation ultrasonic toothbrush! These instructions will help you get the most out of your ultrasonic toothbrush.

Scope of delivery:

- 1x ultrasonic toothbrush (handpiece)
- 1x charging station + power supply (USB-C)
- 2x brush heads (large/small)
- 1x ultrasonic toothpaste for animals

Getting started

1. Unpacking and charging

Carefully remove the ultrasonic toothbrush and accessories from the packaging. Place the ultrasonic toothbrush on the charging station. Connect the charging station to a power outlet and allow the toothbrush to charge fully (approx. 24 hours before first use).

Red light:

The ultrasonic toothbrush is charging.

Green light:

The ultrasonic toothbrush is fully charged.

2. Switching on/off

Press the on/off switch (lower button) once for approx. 0.5 seconds to switch on the ultrasonic toothbrush. Initially, the 4 lower white LEDs will display the battery status as a 'bar graph'. The battery LED will turn off after 10 seconds.



Press the same button again to turn off the toothbrush.

3. Adjust settings

The toothbrush has three different modes that can be selected using the settings button (top button).



Each mode is indicated by a different LED display:

Mode 1 (white light):

Gentle – for sensitive teeth and gums.

Mode 2 (blue light):

Medium – power for healthy teeth and gums.

Mode 3 (green light):

Intense – for stronger ultrasonic performance and fast cleaning.



The power level indicates how many pulses per second the brush emits:

Low = 1 pulse,

Medium = 2 pulses,

High = 3 pulses.

More pulses per second mean a higher cleaning effect in the same amount of time.

Instructions for use

Attaching the brush head

Firmly attach the brush head to the handle of the toothbrush (handpiece).

Brushing teeth

Squeeze a 1 cm piece of ultrasonic toothpaste onto your finger. Let your pet sniff and lick the toothpaste.

Switch on the device and show it to your pet. Hold the handpiece with the ultrasonic attachment attached to your pet's mouth. Carefully lift the lips and slowly insert the brush attachment to get your pet used to the cleaning process.

Now start cleaning the teeth. Move from tooth to tooth and repeat the following steps. Spread the ultrasonic toothpaste loosely with the bristles over the inner and outer sides of the teeth and on the chewing surfaces. Start with the back molars and hold the bristles of the ultrasonic attachment motionless and without pressure against the teeth. Cover 1 to 3 teeth at a time with the ultrasonic attachment. Remain on the teeth for approx. 10 seconds and then move on to the next teeth. Please do not move the device during cleaning, as this will prevent it from working. The microbubbles generated by the emmi®-PET ultrasound in the ultrasonic toothpaste ensure thorough tooth cleaning without abrasion.

After use

Switch off the ultrasonic toothbrush. Rinse the brush head thoroughly under running water. Place the ultrasonic toothbrush on the charging station when the battery indicator (red light) signals that it needs to be charged.

Charging process

A few seconds after the brush has been placed on the switched-on charging station, the 4 LEDs briefly display the battery charge status as a bar graph. The charging process is indicated by a white LED that 'breathes' approximately every 10 seconds and shows the battery charge status. If the battery is empty, only the last LED "breathes", followed by the second and third LEDs, and when the battery is full, all 4 LEDs 'breathe'.

After the brush has been removed from the charging station, the current charge status of the battery is briefly indicated by the LEDs.

Regular use

We recommend using emmi®-PET regularly for dental cleaning and oral hygiene, about 1 to 3 times a week (veterinarians recommend daily dental cleaning). The duration of tooth cleaning should be between 3 and 10 minutes, depending on the degree of staining on your pet's teeth. If regular (daily tooth cleaning) is carried out, 3 minutes is sufficient for preventive care. If your pet's teeth are cleaned irregularly with emmi®-PET, we recommend up to 10 minutes of intensive sonication of the teeth. Ultrasound is completely safe for your pet. In cases of critical inflammation or severe tartar build-up, a longer cleaning time and a check-up by a vet are recommended.

4. Care and maintenance

Cleaning:

Clean the handle of the toothbrush regularly with a damp cloth. Brush heads should be replaced every three months or when visibly worn.

Storage:

Store the toothbrush in a dry place when not in use.



IMPORTANT:

The device operates without vibration or noise so as not to frighten or unsettle the animal. To check that it is working correctly, the emmi-PET NEO vibrates for 0.5 seconds when switched on and off. The LED for the selected mode also lights up continuously during operation. The device cannot be switched on without the ultrasonic attachment attached.

Safety and disposal instructions

Battery disposal instructions:

This device contains a built-in rechargeable battery that may only be replaced by the service department. Batteries/rechargeable batteries must not be disposed of with household waste. You are legally obliged to return used batteries. You can return used batteries free of charge to municipal collection points or retailers (e.g. where batteries are sold).

Information on the disposal of electrical appliances (WEEE/ ElektroG)

At the end of its service life, this product must not be disposed of as unsorted municipal waste (household waste).

Please take it to a suitable collection point for old electrical appliances or use the return options offered by retailers/municipal recycling centres. The symbol of the crossed-out wheellie bin indicates the obligation to collect waste separately.

Notes on the power supply unit / charging / operation:

Only use the power supply unit supplied or approved by the manufacturer. Only operate the device and power supply unit in dry indoor areas and protect them from moisture.

Do not cover the power supply unit and cable, keep them away from heat sources and check them regularly for damage. If damaged, discontinue use and contact the service department.

Warranty

This product is covered by a 24-month warranty from the date of purchase. Defects that occur during this warranty period in the form of material and/or manufacturing faults will be repaired free of charge. This will be done by repair or replacement. To the extent permitted by law, other claims for compensation are excluded. The warranty shall be void in the event of intervention by third parties or dismantling by third parties without our prior written consent. The warranty shall also be void in the event of wilful damage or incorrect handling. The warranty period is not extended when warranty services are provided. We reserve the right to charge for costs incurred in the event of unjustified complaints, e.g. installation or operating errors. To make a claim under the warranty, it is necessary to keep the proof of purchase with the date of purchase. For fast processing of your warranty claims, please send the device, a copy of the proof of purchase and a brief description of the fault, with sufficient postage, directly to Emmi Ultrasonic GmbH. Unfortunately, we cannot accept shipments that are not prepaid. We hereby refer to the statutory rights of the consumer and that these are not restricted by the warranty.

Thank you for your cooperation and understanding.

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